

# Health, Adult Social Care, Communities and Citizenship Scrutiny Sub-Committee

Monday 24 March 2014  
7.00 pm

## Membership

Councillor Rebecca Lury (Chair)  
Councillor David Noakes (Vice-Chair)  
Councillor Denise Capstick  
Councillor Rowenna Davis  
Councillor Dan Garfield  
Councillor Jonathan Mitchell  
Councillor Michael Situ

## Reserves

Councillor Neil Coyle  
Councillor Patrick Diamond  
Councillor Paul Kyriacou  
Councillor Eliza Mann  
Councillor Mark Williams

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## INFORMATION FOR MEMBERS OF THE PUBLIC

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**Access to information** You have the right to request to inspect copies of minutes and reports on this agenda as well as the background documents used in the preparation of these reports.

**Babysitting/Carers allowances** If you are a resident of the borough and have paid someone to look after your children, an elderly dependant or a dependant with disabilities so that you could attend this meeting, you may claim an allowance from the council. Please collect a claim form at the meeting.

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### Contact

Julie Timbrell on 020 7525 0514 or email: [julie.timbrell@southwark.gov.uk](mailto:julie.timbrell@southwark.gov.uk)

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Members of the committee are summoned to attend this meeting

**Eleanor Kelly**

Chief Executive

Date: 14 March 2014



# Health, Adult Social Care, Communities and Citizenship Scrutiny Sub-Committee

Monday 24 March 2014  
7.00 pm

## Order of Business

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### **PART A - OPEN BUSINESS**

**1. APOLOGIES**

**2. NOTIFICATION OF ANY ITEMS OF BUSINESS WHICH THE CHAIR  
DEEMS URGENT**

In special circumstances, an item of business may be added to an agenda within five clear working days of the meeting.

**3. DISCLOSURE OF INTERESTS AND DISPENSATIONS**

Members to declare any interests and dispensations in respect of any item of business to be considered at this meeting.

**4. MINUTES**

The minutes of the meeting held on 27 January and 5 March are to follow.

**5. KING'S COLLEGE HOSPITAL FOUNDATION TRUST (KCH)**

- Update on acquisition of the Princess Royal University Hospital (PRUH) and Denmark Hill hospital performance including Emergency Department (ED).
- Southwark Clinical Commissioning Group (SCCG) will be providing a commentary on ED performance.

**6. DRAFT HOSPITAL QUALITY ACCOUNTS**

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Reports are to follow from Guy's & St Thomas' (GST), Kings College Hospital (KCH) and South London & Maudsley (SLaM) on their draft Hospital Quality Accounts.

These will be considered alongside the following information:

- A. Hospital Trusts complaints, with some sample detail
- b. Hospital mortality statistics
- c. Comment on hospital ward staff turnover and levels of ward staffing

**7. SOUTHWARK ALCOHOL STRATEGY AND SUBSTANCE MISUSE TREATMENT & POLICY**

Papers to follow.

**8. TALKING THERAPY SERVICES**

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**9. UPDATE ON HEALTH AND WELLBEING BOARD STRATEGY**

Papers to follow.

**10. REVIEW : PREVALENCE OF PSYCHOSIS AND ACCESS TO MENTAL HEALTH SERVICES FOR THE BME COMMUNITY IN SOUTHWARK**

**DISCUSSION OF ANY OTHER OPEN ITEMS AS NOTIFIED AT THE START OF THE MEETING.**

**PART B - CLOSED BUSINESS**

**DISCUSSION OF ANY CLOSED ITEMS AS NOTIFIED AT THE START OF THE MEETING AND ACCEPTED BY THE CHAIR AS URGENT.**

Date: 14 March 2014

## TRIGGER TEMPLATE

Dated: 13.03.14

<b>NHS Trust or body &amp; lead officer contacts:</b>	<b>Commissioners e.g. CCG, NHS England, or partnership. Please name all that are relevant , explain the respective responsibilities and provide officer contacts:</b>
<b>Gwen Kennedy</b> Director of Client Group Commissioning Tel: 020 7525 3176 / 07711 018479 <a href="mailto:gwen.kennedy@nhs.net">gwen.kennedy@nhs.net</a>	<u>NHS Southwark Clinical Commissioning Group</u>

Trigger	Please comment as applicable												
<b>Reasons for the change</b>													
What change is being proposed?	<p>We are proposing to change the model of delivery of the Talking Therapy Services in Southwark to a more integrated step care model with a single point of access and triage to be delivered in a community setting within a locality/neighbourhood hubs, alternative community based settings such as places of worship, other clinical facilities, and public meeting rooms well served by public transport towards a neighbourhood / locality model of delivery. It also introduces therapy at home for those who have mobility problems. The change could mean that people may have to travel a bit further to access services within their local area.</p> <p>However the new model offers better access, equity and choice for patients.</p>												
<b>Value of the Services</b>													
<table border="1"> <thead> <tr> <th style="background-color: #e0e0e0;">Service</th> <th style="background-color: #e0e0e0;">Funding</th> </tr> </thead> <tbody> <tr> <td>Southwark Psychological Therapies Service (SPTS)</td> <td>£2,443,172</td> </tr> <tr> <td>Practice Based counselling</td> <td>£600,000</td> </tr> <tr> <td>Waterloo Community Counselling (WCC)</td> <td>£63,088</td> </tr> <tr> <td>Southwark Carers</td> <td>£15,966</td> </tr> <tr> <td><b>Total</b></td> <td><b>£3,122,226</b></td> </tr> </tbody> </table>		Service	Funding	Southwark Psychological Therapies Service (SPTS)	£2,443,172	Practice Based counselling	£600,000	Waterloo Community Counselling (WCC)	£63,088	Southwark Carers	£15,966	<b>Total</b>	<b>£3,122,226</b>
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<b>Total</b>	<b>£3,122,226</b>												
Why is this being proposed?	In December 2013 NHS Southwark CCG Clinical Strategy Committee made a decision to decommission the Psychological Therapy services currently provided by South London & Maudsley NHS Foundation Trust (SLaM) Practice Based Counselling (PBC), Waterloo Community												

	<p>Counselling and Southwark Carers Bereavement Counselling.</p> <p>This was to enable the re-commissioning of a more integrated and enhanced talking therapy service and to reduce the variance in access and service delivery across Southwark.</p>
What stage is the proposal at and what is the planned timescale for the change(s)?	Plans are at an early development stage. A procurement process is planned to start in June 2014.
How you planning to consult on this? (please briefly describe what stakeholders you will be engaging with and how)	<p>Prior to the SCCG decision in December 2013 engagement was undertaken with GPs, Counsellors, Clinical Strategy Committee, Local Medical Council (LMC), Mental Health Management Group and at a Mental Health Stakeholder event.</p> <p>Post decision further engagement has been undertaken with LMC, GPs, Counsellors, Mind Service User Council, Primary care Patient Participation Groups, Providers – SlaM, Waterloo Community Counselling, Southwark Carers. Healthwatch have sought views from Kindred Minds.</p> <p>A Survey Monkey is currently running on-line seeking views from wider stakeholders and a public engagement event is planned for 8th April 2014. <a href="http://www.southwarkccq.nhs.uk/get-involved/our-projects-and-events/talking-about-talking-therapies">www.southwarkccq.nhs.uk/get-involved/our-projects-and-events/talking-about-talking-therapies</a></p> <p>The views of users of services (SLaM &amp; PBC) have been sought via patient evaluations forms submitted as part of the patient experience questionnaires.</p> <p>There will user engagement events at a mental health day service in May, 2014.</p>
<p><b>Are changes proposed to the accessibility to services? Briefly describe:</b></p>	
Changes in opening times for a service	It is planned to increase the times of day that the services are available as an enhancement to the service. This includes offering evening and Saturday appointments. The enhanced service specification will increase access to the service for those people who have long term conditions.
Withdrawal of in-patient, out-patient, day patient or diagnostic facilities for one or more speciality from the same location	Not applicable.
Relocating an existing service	Currently the service is available in most GP practices and Mauldsley site with varying waiting times. In the new model the number of GPs offering the service from their premises may reduce, with services being consolidated onto fewer sites linked to geographical areas / localities. This will mean that some users will have to travel further to access services. The waiting lists will reduce as resources are shared over a wider area and the single point of

	access to the service will reduce waiting times. The new model will also have access to a health therapy bus to engage and deliver services in the community.
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Changing methods of accessing a service such as the appointment system etc.	<p>The capacity to receive and manage self-referrals will be increased, ensuring improved access for those who would not normally be referred.</p> <p>There will be a single point of access and triage to the service with users being directed to the appropriate level of intervention offering choice of therapist and the therapist with the least waiting times.</p>
Impact on health inequalities across all the nine protected characteristics - reduced or improved access to all sections of the community e.g. older people; people with learning difficulties/physical and sensory disabilities/mental health needs; black and ethnic minority communities; lone parents. Has an Equality Impact Statement been done?	<p>Currently some groups are under-represented in uptake of the services, in particular members of the BME community, men and older people. An equalities impact assessment will be undertaken on the new specification.</p> <p>The EIA undertaken on the practice based counselling component of services identified the access issues for some groups in the community and these will be addresses e.g. encouraging the use of self-referral, ensuring adequate resources for culture and language specific therapies. Services already arranged to provide for older people and those with mobility issues via home visits accessible triage and screening processes. Outreach to various community groups has been identified in the new service specification with planned action to target identified groups of people who may benefit from services. i.e. Black, Asian and Latin American communities.</p>
<b>What patients will be affected?</b>	<b>Briefly describe:</b>
Changes that affect a local or the whole population, or a particular area in the borough.	Changes will apply to users of the services across the whole of Southwark.
Changes that affect a group of patients accessing a specialised service	The new model will allow early intervention for those with mild eating disorder and mild chronic fatigue.
Changes that affect particular communities or groups	Increased opening times (Evenings and Saturday) will make it easier for people of working age to access the services.
<b>Are changes proposed to the methods of service delivery?</b>	<b>Briefly describe:</b>
Moving a service into a community setting rather than being hospital based or vice versa	Not applicable.
Delivering care using new technology	Additional access to wellbeing talking therapy services will be available through the commissioning of 'The Big White Wall' electronic platform.
Reorganising services at a strategic level	The model of commissioning links to the development of the Primary Care Strategy.

Is this subject to a procurement exercise that would lead to commissioning outside of the NHS?	An open tendering process is planned to attract suitably qualified providers to work in partnerships or consortium with a main provider.
<b>What impact is foreseeable on the wider community?</b>	<b>Briefly describe:</b>
Impact on other services (e.g. children's / adult social care)	A single point of access utilising a stepped care model should ensure that people enter the service at the right level thus maximising appropriate use of specialist resources. A single access and triage service will also sign post users to other services which will be of benefit to the user.
What is the potential impact on the financial sustainability of other providers and the wider health and social care system?	Currently the providers of the services are SLaM, Practice Based Counselling (GPs) and two voluntary sector providers - Waterloo Community Counselling and Southwark Carers Bereavement Counselling. Due to the planned open procurement process the current providers can work in partnership with a main provider to provide the service.
<b>What are the planned timetables &amp; timescales and how far has the proposal progressed?</b>	<b>Briefly describe:</b>
What is the planned timetable for the decision making	A decision was made by SCCG to decommission existing Talking Therapy Services and re-tender an integrated & enhanced service offer.
What stage is the proposal at?	Post decision, engagement underway, planning re-tendering exercise
What is the planned timescale for the change(s)	<p><b>Planned Procurement Timetable</b></p> <p>Engagement period ends 30 May</p> <p>Bidders day 7 July</p> <p>PQQ &amp; MOI issues 22 July</p> <p>PQQ Q&amp;A period ends 12 August</p> <p>Closing date for returned PQQs 19 August</p> <p>PQQ outcome / debrief letters 2 September</p> <p>Invitation to Tender issues 9 September</p> <p>Deadline Tender submissions 31 October</p> <p>Shortlisted Bidders w/c 17 November</p> <p>Bidders notified 12 December</p> <p>Alcatel 10 day period ends 22 December</p> <p>Contract Awarded 5 January 2015</p> <p>Predicted Service Commencement 1 April 2015</p>



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**HEALTH, ADULT SOCIAL CARE, COMMUNITIES & CITIZENSHIP  
SCRUTINY SUB-COMMITTEE**

**MUNICIPAL YEAR 2013-14**

**AGENDA DISTRIBUTION LIST (OPEN)**

**NOTE:** Original held by Scrutiny Team; all amendments/queries to Julie Timbrell Tel: 020 7525 0514

Name	No of copies	Name	No of copies
<b>Sub-Committee Members</b>		<b>Council Officers</b>	
Councillor Rebecca Lury (Chair)	1	Romi Bowen, Strategic Director of Children's and Adults Services	1
Councillor David Noakes (Vice-Chair)	1	Andrew Bland, MD, Southwark Business Support Unit	1
Councillor Denise Capstick	1	Malcolm Hines, Southwark Business Support Unit	1
Councillor Rowenna Davis	1	Sarah McClinton, Director, Adult Social Care	1
Councillor Dan Garfield	1	Adrian Ward, Head of Performance, Adult Social Care	1
Councillor Jonathan Mitchell	1	Shelley Burke, Head of Overview & Scrutiny	1
Councillor Michael Situ	1	Sarah Feasey, Head of Safeguarding & Community Services	1
<b>Reserves</b>		Aine Gallagher, Political Assistant to Labour Group	1
Councillor Neil Coyle	1	William Summers, Political Assistant to the Liberal Democrat Group	1
Councillor Patrick Diamond	1	Julie Timbrell, Scrutiny Team SPARES	10
Councillor Paul Kyriacou	1	<b>External</b>	
Councillor Eliza Mann	1	Rick Henderson, Independent Advocacy Service	1
Councillor Mark Williams	1	Tom White, Southwark Pensioners' Action Group	1
<b>Other Members</b>		Fiona Subotsky, Healthwatch Southwark	1
Councillor Peter John [Leader of the Council]	1	Alvin Kinch, Healthwatch Southwark	1
Councillor Ian Wingfield [Deputy Leader]	1	Kenneth Hoole, East Dulwich Society	1
Councillor Catherine McDonald [Health & Adult Social Care]	1	Elizabeth Rylance-Watson	1
Councillor Catherine Bowman [Chair, OSC]	1	<b>Total:</b>	
<b>Health Partners</b>		50	
Gus Heafield, CEO, SLaM NHS Trust	1	<b>Dated:</b> December 2013	
Patrick Gillespie, Service Director, SLaM	1		
Jo Kent, SLAM, Locality Manager, SLaM	1		
Zoe Reed, Executive Director, SLaM	1		
Marian Ridley, Guy's & St Thomas' NHS FT	1		
Professor Sir George Alberti, Chair, KCH Hospital NHS Trust	1		
Jacob West, Strategy Director KCH	1		
Julie Gifford, Prog. Manager External Partnerships, GSTT	1		
Geraldine Malone, Guy's & St Thomas's	1		